



# ***One Vision: Moving Forward*** **The Great Outdoors**




**Joint Provider Surveyor Training**  
**September 23, 2014**

**Presented by:**  
**Hollis Turnham, PHI Midwest Director**

---

# ***One Vision: Moving Forward***

---




**“They all wanted to move  
the field forward  
but no one wanted to take  
the risks of doing it.”**

University of Pennsylvania Alzheimer's researcher

---

# ***One Vision: Moving Forward***

---



**To seek to resolve questions and obstacles to the implementation of person centered practices and other culture change initiatives in Michigan's nursing home and address aspects of the wide array of culture change initiatives that pose challenges to the Departments' regulatory roles and responsibilities.**

# ***Person-Centered Planning Defined***

**"Person-Centered Planning" means a process for planning and supporting the consumer receiving services that builds on the individual's capacity to engage in activities that promote community life and that honors the consumer's preferences, choices, and abilities. The person-centered planning process involves families, friends, and professionals as the consumer desires or requires.**

**MCLA 330.1700(g)**

---

# ***Elements of Person-Centered Planning***

---



**Person Directed**

**Facilitation**

**Capacity-Building**

**Information**

**Person-Centered**

**Participation of Allies**

**Outcome-Based**

**Health and Welfare**

**Presumed Competence**

**Documentation**

# ***Stakeholder Group Development***

- ❖ Key Stakeholder Organizations (resident advocates, provider organizations, worker organizations, governmental agencies, culture change champions) identified
- ❖ Key Stakeholders invited to participate
- ❖ Working Agreements defined
- ❖ Consensus Decision Process outlined

***Special attention was paid to create a collaborative and safe working environment for these organizations and individuals.***

# ***Barrier Identification***

- ❖ **Barrier identification process**
  - Focus groups held across the state
  - 150 people involved
  - All stakeholder organizations represented
- ❖ **8 pages of topics/barriers identified**
- ❖ **Regulatory barriers prioritized for consensus work**

# *Clarification Process*

- ❖ Group agrees upon a topic to address
- ❖ Initial draft of first clarifications developed by PHI and then development moved to a stakeholder volunteer
- ❖ Draft circulated to stakeholder group for comments
- ❖ Feedback collected, incorporated, and reviewed
- ❖ Final review by Survey Agency to ensure alignment with regulations
- ❖ Consensus vote taken—support, stand aside, block
- ❖ Final clarification published when consensus reached

[www.PHInational.org/OneVision](http://www.PHInational.org/OneVision)



# *The Great Outdoors*

- ❖ Residents want to go outdoors on their own terms.
- ❖ Residents do not want to be “in a prison.”
- ❖ “I am an adult. I am not a child.”
- ❖ “Safety” is trumping resident rights to go outdoors; “we have to keep them safe.”
- ❖ Simple pleasures are missed by residents.
- ❖ Resident have no controls
- ❖ Conflicts are created and are not resolved

# *More One Vision Resources...*

[www.PHInational.org/onevision](http://www.PHInational.org/onevision)

- ❖ All clarifications
- ❖ Best Practices Guide for Person-Centered Admissions
- ❖ Revised resident, family and staff satisfaction survey tools for MyInnerview
- ❖ Recommendations for Medicaid financial incentives for person-centered services

# ***Will Residents Get More PCC?***

- ❖ Will resident's preferences or voices be heard
- ❖ Whatever your role, when you see an opportunity to personalize, individualize a resident's experience, will you act?
- ❖ Using 1V tools, can you collaborate with the all the 1V stakeholders to actualize resident preference?
- ❖ Will the groups hold each other accountable?

***It depends on you....***

---

# ***One Vision: Moving Forward***

---

**PHI MIDWEST**

**[www.phinational.org](http://www.phinational.org)**

***Hollis Turnham***

**[hturnham@phinational.org](mailto:hturnham@phinational.org)**

**517-327-0331**

***Cean Eppelheimer***

**[ceppelheimer@phinational.org](mailto:ceppelheimer@phinational.org)**

**517-927-1875**